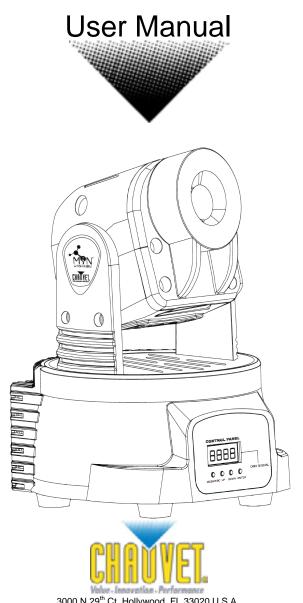


**Snapshot** 

Use on Dimmer	0
Outdoor Use	0
Sound Activated	1
DMX	/
Master/Slave	1
115 V / 230 V Switchable	>
Replaceable Fuse	1
User Serviceable	0
Duty Cycle	0



3000 N 29<sup>th</sup> Ct, Hollywood, FL 33020 U.S.A. (800) 762-1084 – (954) 929-1115 FAX (954) 929-5560 www.chauvetlighting.com

# **TABLE OF CONTENTS**

1. BEFORE YOU BEGIN	3
WHAT IS INCLUDED	3
Unpacking Instructions	
Manual Conventions	
ICONS	3
SAFETY INSTRUCTIONS	
2. INTRODUCTION	5
Features	Ę
Product Overview	
3. SETUP	
AC Power	
FUSE REPLACEMENT	
Mounting	
Orientation	
Rigging	
4. OPERATING INSTRUCTIONS	9
CONFIGURING THE STARTING ADDRESS	
CONTROL PANEL FUNCTIONS	
MENU MAP	
DMX OPERATION	11
Master/Slave	
STANDALONE OPERATION	
Master-Slow	
Master-Fast	
Master-Sound	
Easy Controller (CA-9)	
Fixture Settings	
Operation	
Fixture Linking	
DMX Channel Values	
5. APPENDIX	
DMX PRIMER	
General Maintenance	
Data Cabling	
DMX Data Cable	
Cable Connectors	
FIXTURE LINKING	
3-Pin to 5-Pin Conversion Chart	
Setting up a DMX Serial Data Link	
SETTING THE STARTING ADDRESS	
CONTACT US.	
RETURNS PROCEDURE	
CLAIMS	

# 1. Before You Begin

## What is included

- > 1 x MiNWash™ RGBW
- ➤ 1 x Mounting kit (safety attachment eyebolt, 2pcs bolts, 1pc bracket)
- 1 x Power Cable
- 1 x Warranty Card
- 1 x User Manual

# **Unpacking Instructions**

Immediately upon receiving a fixture, carefully unpack the carton, check the contents to ensure that all parts are present, and have been received in good condition. Notify the shipper immediately and retain packing material for inspection if any parts appear damaged from shipping or the carton itself shows signs of mishandling. Save the carton and all packing materials. In the event that a fixture must be returned to the factory, it is important that the fixture be returned in the original factory box and packing.

## **Manual Conventions**

CHAUVET® manuals use the following conventions to differentiate certain types of information from the regular text.

CONVENTION	MEANING
[10]	A DIP switch to be configured
<menu></menu>	A key to be pressed on the fixture's control panel
1~512	A range of values
50/60	A set of values of which only one can be chosen
Settings  A menu option not to be modified (for example, showing the operating mode/current status)	
MENU > Settings	A sequence of menu options to be followed
ON	A value to be entered or selected

#### **Icons**

This manual uses the following icons to indicate information that requires special attention on the part of the user.

ICONS	MEANING		
$\triangle$	This paragraph contains critical installation, configuration or operation information. Failure to comply with this information may render the fixture partially or completely inoperative, cause damage to the fixture or cause harm to the user.		
1	This paragraph contains important installation or configuration information. Failure to comply with this information may prevent the fixture from functioning correctly.		
	This paragraph reminds you of useful, although not critical, information.		

# **Safety Instructions**



Please read these instructions carefully. It includes important information about the installation, usage and maintenance of this product.

- Please keep this User Manual for future consultation. If you sell the unit to another user, be sure that they also receive this instruction booklet.
- Always make sure that you are connecting to the proper voltage, and that the line voltage you are connecting to is not higher than that stated on the decal or rear panel of the fixture.
- This product is intended for indoor use only! To prevent risk of fire or shock, do not expose fixture to rain or moisture.
- Make sure there are no flammable materials close to the unit while operating.
- The unit must be installed in a location with adequate ventilation, at least 20 in (50 cm) from adjacent surfaces. Be sure that no ventilation slots are blocked.
- Always disconnect from power source before servicing or replacing fuse and be sure to replace with same fuse source.
- Secure fixture to fastening device using a safety chain.
- Maximum ambient temperature (Ta) is 104° F (40° C). Do not operate fixture at temperatures higher than this.
- In the event of a serious operating problem, stop using the unit immediately. Never try to repair the unit by yourself. Repairs carried out by unskilled people can lead to damage or malfunction. Please contact the nearest authorized technical assistance center.
- Never connect the device to a dimmer pack.
- Make sure the power cord is never crimped or damaged.
- Never disconnect the power cord by pulling or tugging on the cord.
- Never carry the fixture directly from the cord. Always use the hanging/mounting bracket.
- Avoid direct eye exposure to the light source while it is on.

# 2. Introduction

## **Features**

- 5 or 13-channel DMX LED moving yoke color wash
- Pan: 540° / tilt: 270°
- RGBW color mixing
- Variable electronic strobe
- Variable electronic dimmer (0 − 100%)
- Vector speed channel for pan/tilt, RGBW color mixing and color macros
- Built-in movement macros via DMX
- Built-in automated programs via master/slave or DMX
- Built-in sound activated programs via master/slave or DMX

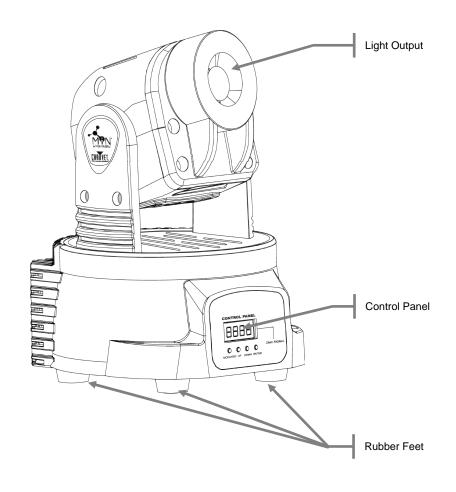
#### **Additional Features**

- Quad-color LED for superior color mixing (3,600 mA total)
- Linkable with Min<sup>™</sup> Spot RGBW in stand-alone
- User-selectable basic or advanced operating modes
- User-selectable pan/tilt ranges
   Pan: 540°, 360°, 180°
  - Tilt: 270°, 180°, 90°
- Reset to factory settings option
- Pan/tilt invert option

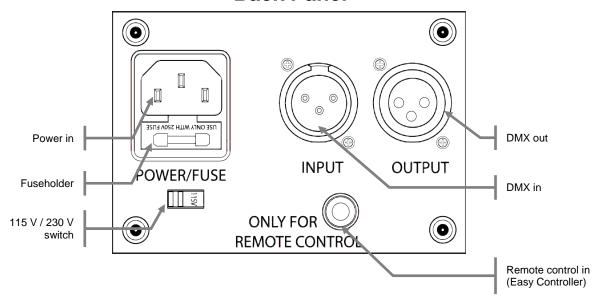
#### Options

Easy Controller (CA-9)

# **Product Overview**



# **Back Panel**



# 3. SETUP

## **AC Power**

This fixture runs on 115 VAC, 60 Hz or 230 VAC, 50 Hz. Before powering on the unit, make sure the line voltage to which you are connecting it is within the range of accepted voltages. It may be necessary to change the switch position before plugging in power.



Always connect the fixture to a switched circuit. Never connect the fixture to a rheostat (variable resistor) or dimmer circuit, even if the rheostat or dimmer channel is used only as a 0 to 100% switch.

To determine the power requirements for a particular fixture, see the label affixed to the back plate of the fixture or refer to the fixture's specifications chart. A fixture's listed current rating indicates its average current draw under normal conditions.



Always connect the fixture to a circuit with a suitable electrical ground.



Disconnect the power cord before replacing a fuse and always replace with the same type fuse.



# **Fuse Replacement**

- With a flat head screwdriver wedge the fuse holder out of its housing.
- Remove the damaged fuse from its holder and replace with exact same type fuse
- Insert the fuse holder back in its place and reconnect power.

The fuse is located inside this compartment. Remove using a flat head screwdriver.

# **Mounting**

#### Orientation

The MiNWash™ RGBW may be mounted in a hanging or sitting position. There must be adequate room for ventilation. The structure to which the fixture is mounted must be a level surface, at 180°. This instruction must be followed in order to prevent damage to the fixture.

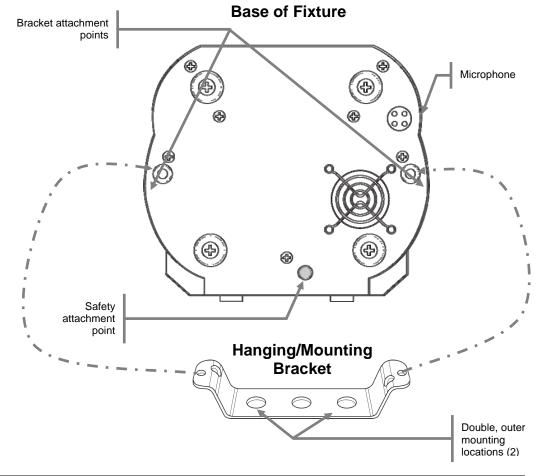


Do not mount the fixture sideways!

#### Rigging

Be sure that the structure can support the weight of the fixture. Please see the "Technical Specifications" section of this manual for a detailed weight listing. When rigging, consider routine maintenance and control panel access. Please see the following steps for installation.

- 1. There are (2) screws that are used to attach the hanging bracket to the base of the fixture. Use a 5 mm Allen wrench to install. These should be hand-tightened and installed at the bracket attachment points (2).
- Install the safety attachment bolt to the base of the fixture, in the location shown below. This should be hand-tightened.
- 3. Mount the fixture securely. This may be done with a screw, nut and bolt, or a hanging/rigging clamp. The hole in each bracket is 13 mm in diameter.
  - There are 2 different methods of mounting this fixture. There is a single bracket which may
    be used for hanging the fixture. There are also 4 rubber feet, which are used for floor
    standing purposes (uplighting). The hanging/mounting bracket should NOT be used for
    floor standing operation.
  - Safety cables must always be used.
  - 2 clamps, one on either end of the bracket, may be used if using two mounting positions, such as two (2) clamps.



# 4. OPERATING INSTRUCTIONS

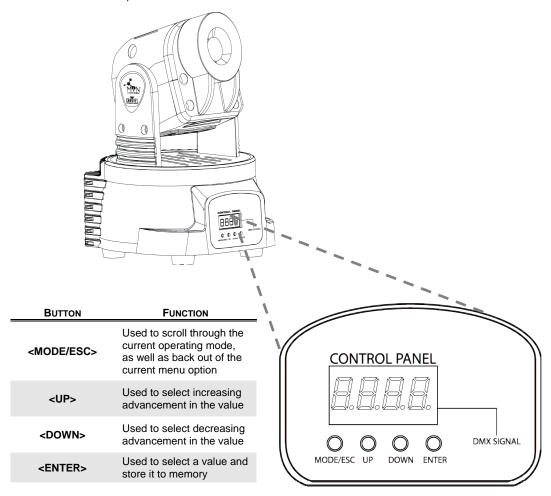
# **Configuring the Starting Address**

Each fixture requires a starting address from 1~512. A fixture requiring one or more channels for control begins to read the data on the channel indicated by the starting address. For example, a fixture that uses seven DMX channels and is addressed to start on DMX channel 100, will read data from channels: 100, 101, 102, 103, 104, 105 and 106. Choose the starting addresses for each fixture so that the channels used do not overlap. In addition, you should note the starting address selected for future reference.

The MiNWash™ RGBW fixture uses up to 13 DMX channels. If this is your first time using DMX, we recommend reading the "DMX Primer" section in the "Appendix".

## **Control Panel Functions**

Access control panel functions using the four buttons located directly underneath the LED display on the control panel.



The Control Panel shows the current state of the unit. It is used to select the operating mode, as well as the sub-features. For a detailed layout of the control panel functions, please see the "menu map" section on the following page.

# Menu Map

MAIN FUNCTION	DISPLAYED	DISPLAYED MODE	SUB-SELECTION	Instruction
DMX Address	D001~512	-	-	Sets the DMX starting address
	NASL	sLoU	-	Master-Slow
	NAFA	FASt	-	Master-Fast
Operating Mode	NStS	SrUn	-	Master-Sound
	NStc	crUn	-	Master-Easy Controller (Remote Control)
	SLAv	Son	-	Slave/DMX
	PAn	_	-	Non-inverted (normal)
Pan Invert	rPAn	-	-	Inverted (for mirrored movements with other fixtures)
	tiL			Non-inverted (normal)
Tilt Invert	rtiL	-	-	Inverted (for mirrored movements with other fixtures)
Display Invert rdiS	diS	-	-	Non-inverted (upright operation)
	rdiS			This option will invert the display for hanging the fixture (upside down)
Channel Configuration	13CH	-	-	13-channel DMX operating mode with 16-bit pan/tilt, master dimmer, preset color macros, and RGBW color mixing
	5CH			5-channel DMX operating mode with 8-bit pan/tilt, master dimmer, and preset color macros
	PA54			
Pan Range	PA36	-	-	Select the maximum range of movement for the pan; 540/360/180 degrees
	PA18			j ,
	ti27			
Tilt Range	ti 18	-	-	Select the maximum range of movement for the tilt; 270/180/90 degrees
	Ti 9			
System Reset	rESt	-	-	Performs a system reset, useful if the motors (pan/tilt/gobo) have become misaligned
Load Default Settings	LoAd	-	-	Resets all fixture settings to the factory defaults, simultaneously performing a system reset



The Operating Modes have a mode that is used to select it, and another mode that is used to indicate which mode the fixture is currently operating in. For this reason, both references have been provided above.

# **DMX Operation**

This is the operating mode which will allow for control with an external DMX controller. You must set the starting address for this mode. If this is your first time using DMX, then it is recommended that you refer to the "DMX Primer" section in the "Appendix" of this manual.

- 1. Press <MENU> until "DMX Address" appears on the LED screen.
- 2. Press **<ENTER>**.
- 3. Using **<UP>** and **<DOWN>**, select the desired DMX address (d + d512).
- Press <ENTER>.



The LED indicated on the LED screen will flash rapidly when the fixture is detecting DMX signal.

#### Master/Slave

This is the operating mode which will allow 1 fixture to act as the "master" and control all of the other "slave" fixtures. You must set both the master and the slave(s) fixtures to the correct mode for this operation.

#### Master Settings:

- 1. Connect the fixtures with DMX cables, as shown in the "Fixture Linking" section.
- 2. Use any one of the standalone modes for the master unit. This includes: NASL, NAFA, and NSTS.

#### Slave Settings:

- 1. Press <MENU> until d 1 appears on the LED screen.
- 2. Using **<UP>** and **<DOWN>**, set the DMX address to **d** 1.
- 3. Press <MENU> until one of the "Operating Modes" appears on the screen.
- 4. Using **<UP>** and **<DOWN>**, set the mode to **SLAV** on the LED screen.
- 5. Press **<ENTER>**.
- 6. The mode will display as **Son** after 5 seconds of inactivity.



Only 1 fixture may be set to master. All others must be set to slave.



Do not connect a DMX controller to the daisy chain for this operating mode.

# **Standalone Operation**

#### **Master-Slow**

This fixture has a preprogrammed, slow chase. This is accessed via the control panel. Please see the instructions below for further explanation.

- 1. Press **<MENU>** until one of the "Operating Modes" appears on the LED screen.
- 2. Press <ENTER>.
- 3. Using **<UP>** and **<DOWN>**, select **NASL**.
- 4. Press **<ENTER>** to confirm settings.
- 5. The mode will display as **SLOU** after 5 seconds of inactivity.

#### **Master-Fast**

This fixture has a preprogrammed, fast chase. This is accessed via the control panel. Please see the instructions below for further explanation.

- 1. Press **<MENU>** until one of the "Operating Modes" appears on the LED screen.
- 2. Press **<ENTER>**.
- 3. Using **<UP>** and **<DOWN>**, select **NAFA**.
- 4. Press **<ENTER>** to confirm settings.
- 5. The mode will display as **FASt** after 5 seconds of inactivity.

#### Master-Sound

This fixture has a preprogrammed, sound-activated chase. This is accessed via the control panel. Please see the instructions below for further explanation.

- 1. Press **<MENU>** until one of the "Operating Modes" appears on the LED screen.
- 2. Press **<ENTER>**.
- 3. Using **<UP>** and **<DOWN>**, select **NStS**.
- 4. Press **<ENTER>** to confirm settings.
- 5. The mode will display as **SrUn** after 5 seconds of inactivity.

# **Easy Controller (CA-9)**

This fixture is compatible to receive control from the Chauvet® CA-9 easy controller (remote control). Please see the instructions below for details on this operation.

## **Fixture Settings**

In order for the fixture to respond to the easy controller, there are certain settings which must be modified. Please see the instructions below for details on this operation.

#### Master Fixture settings:

- 1. Press <MENU> until one of the "Operating Modes" appears on the LED screen.
- 2. Press <ENTER>.
- 3. Using **<UP>** and **<DOWN>**, select **NStc**.
- Press < ENTER>.
- 5. Plug the Easy controller into the fixture's "Remote Control" connection, shown on the back panel drawing on the *Product Overview* section of this user manual.

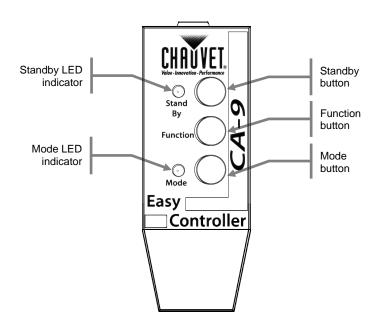
#### Slave Fixture settings:

- 1. Press <MENU> until d 1 appears on the LED screen.
- 2. Using **<UP>** and **<DOWN>**, set the DMX address to **d** 1.
- 3. Press <MENU> until one of the "Operating Modes" appears on the screen.
- 4. Using **<UP>** and **<DOWN>**, set the mode to **SLAV** on the LED screen.
- Press < ENTER >.

## Operation

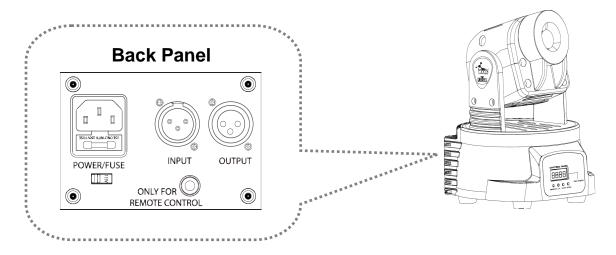
There are multiple functions that the CA-9 may control. Please see the following details on how to operate these.

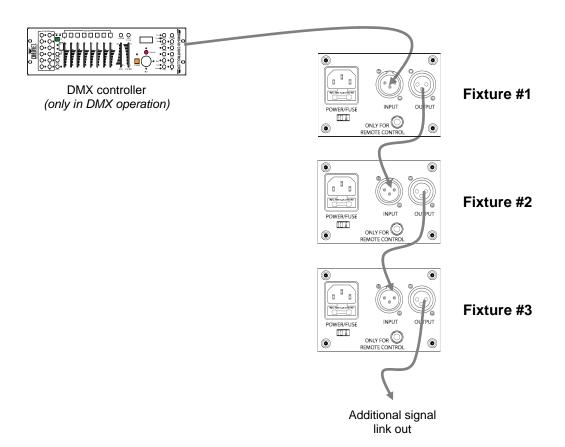
- Standby button: activates/deactivates the BLACKOUT function
   -when the LED is ON, BLACKOUT is activated
- Function button: activates/deactivates the strobe function; the strobing rate is fixed
   -there is no LED indicator for this function; strobe will be either ON or OFF
- Mode button: switches between automatic and sound-activated chase modes.
  - -when the LED is ON, the fixture is in sound-active mode
  - -the sound-activated mode uses the microphone on the fixture, NOT on the controller



# **Fixture Linking**

In order to use this fixture in a DMX or master/slave operation, you must daisy chain using DMX cables to link from one fixture to another. In a master/slave operation, the DMX controller is not connected.





# **DMX Channel Values**

# 13-CH Mode

CHANNEL	VALUE		FUNCTION	
1	000 ⇔ 255	Pan (course): 0~540°		
2	000 ⇔ 255	Pan (fine): 0~3°		
3	000 ⇔ 255	Tilt (course): 0~270°	)	
4	000 ⇔ 255	Tilt (fine): 0~3°		
5	000 ⇔ 255	Pan/Tilt Speed: Fast	~slow	
6	000 ⇔ 007 008 ⇔ 134 135 ⇔ 239 240 ⇔ 255	Shutter Closed Dimmer (100~1%) Strobe (slow~fast) Open		
7	000 ⇔ 255	Red: Intensity 0%~10	0%	
8	000 ⇔ 255	Green: Intensity 0%~	100%	
9	000 ⇔ 255	Blue: Intensity 0%~10	00%	
10	000 ⇔ 255	White: Intensity 0%~1	100%	
11	000 \$\times 007\$ 008 \$\times 021\$ 022 \$\times 035\$ 036 \$\times 049\$ 050 \$\times 063\$ 064 \$\times 077\$ 078 \$\times 091\$ 092 \$\times 105\$ 106 \$\times 119\$ 120 \$\times 133\$ 134 \$\times 147\$ 148 \$\times 161\$ 162 \$\times 175\$ 176 \$\times 189\$ 190 \$\times 203\$ 204 \$\times 217\$ 218 \$\times 231\$ 232 \$\times 255\$	Color Macro No function RGBW @ full Red Green Blue White Cyan Magenta Yellow Yellow- Green Light Blue Midnight Blue Purple Light Purple Pink Light Red Orange Color Chase (adjust the	ne speed with	CH.12)
12	000 🜣 255	Color Speed: Fast~s	low	
13	Auto Program  000 ⇔ 007  008 ⇔ 022  023 ⇔ 037  038 ⇔ 052  053 ⇔ 067  068 ⇔ 082  083 ⇔ 097  098 ⇔ 112  113 ⇔ 135	No function Auto Program #1 Auto Program #2 Auto Program #3 Auto Program #4 Auto Program #5 Auto Program #6 Auto Program #7 Auto Program #8	136 ⇔ 142 143 ⇔ 157 158 ⇔ 172 173 ⇔ 187 188 ⇔ 202 203 ⇔ 217 218 ⇔ 232 233 ⇔ 255	Sound Program #1 Sound Program #2 Sound Program #3 Sound Program #4 Sound Program #5 Sound Program #6 Sound Program #7 Sound Program #8

## 5-CH Mode

CHANNEL	VALUE	Function	
1	000 ⇔ 255	Pan (course): 0~540°	
2	000 ⇔ 255	Tilt (course): 0~270°	
3	000 ⇔ 007 008 ⇔ 134 135 ⇔ 239 240 ⇔ 255	Shutter Closed Dimmer (100~1%) Strobe (slow~fast) Open	
4	000 ⇔ 255	White: Intensity 0%~100%	
5	036 ⇔ 049 050 ⇔ 063 064 ⇔ 077 078 ⇔ 091 092 ⇔ 105 106 ⇔ 119 120 ⇔ 133	Color Macro No function RGBW @ full Red Green Blue White Cyan Magenta Yellow Yellow-Green Light Blue Midnight Blue Purple Light Purple Pink Light Red Orange Color Chase	

# 5. APPENDIX

#### **DMX Primer**

There are 512 channels in a DMX connection. Channels may be assigned in any manner. A fixture capable of receiving DMX will require one or a number of sequential channels. The user must assign a starting address on the fixture that indicates the first channel reserved in the controller. There are many different types of DMX controllable fixtures and they all may vary in the total number of channels required. Choosing a start address should be planned in advance. Channels should never overlap. If they do, this will result in erratic operation of the fixtures whose starting address is set incorrectly. You can however, control multiple fixtures of the same type using the same starting address as long as the intended result is that of unison movement or operation. In other words, the fixtures will be slaved together and all respond exactly the same.

DMX fixtures are designed to receive data through a serial Daisy Chain. A Daisy Chain connection is where the DATA OUT of one fixture connects to the DATA IN of the next fixture. The order in which the fixtures are connected is not important and has no effect on how a controller communicates to each fixture. Use an order that provides for the easiest and most direct cabling. Connect fixtures using shielded two conductor twisted pair cable with three pin XLR male to female connectors. The shield connection is pin 1, while pin 2 is Data Negative (S-) and pin 3 is Data positive (S+).

#### **General Maintenance**

To maintain optimum performance and minimize wear, fixtures should be cleaned frequently. Usage and environment are contributing factors in determining frequency. As a general rule, fixtures should be cleaned at least twice a month. Dust build up reduces light output performance and can cause overheating. This can lead to reduced lamp life and increased mechanical wear. Be sure to power off fixture before conducting maintenance.

- Unplug fixture from power.
- Use a vacuum or air compressor and a soft brush to remove dust collected on external vents
- Clean all glass when the fixture is cold with a mild solution of glass cleaner or Isopropyl Alcohol and a soft lint free cotton cloth or lens tissue.
- Apply solution to the cloth or tissue and drag dirt and grime to the outside of the lens.
- Gently polish optical surfaces until they are free of haze and lint.

The cleaning of external optical lenses and/or mirrors must be carried out periodically to optimize light output. Cleaning frequency depends on the environment in which the fixture operates. Damp, smoky or particularly dirty surroundings can cause greater accumulation of dirt on the unit's optics. Clean with soft cloth using normal glass cleaning fluid. Clean the external optics at least every 20 days. Clean the fixture at least every 30/60 days.



Always dry the parts carefully after cleaning them.



Never spin a fan using compressed air.

# **Data Cabling**

To link fixtures together you must obtain data cables. You can purchase CHAUVET® certified DMX cables directly from a dealer/distributor or construct your own cable. If you choose to create your own cable please use data-grade cables that can carry a high quality signal and are less prone to electromagnetic interference.

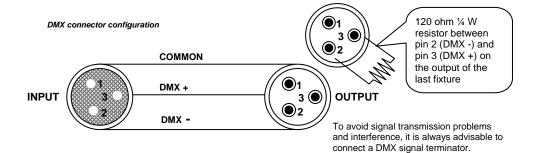
#### **DMX Data Cable**

Use a Belden© 9841 or equivalent cable which meets the specifications for EIA RS-485 applications. Standard microphone cables cannot transmit DMX data reliably over long distances. The cable must have the following characteristics:

Type: shielded, 2-conductor twisted pair Maximum capacitance between conductors: 30 pF/ft Maximum capacitance between conductor and shield: 55 pF/ft Maximum resistance: 20 ohms/1000 ft Nominal impedance: 100 ~ 140 ohms

#### **Cable Connectors**

Cabling must have a male XLR connector on one end and a female XLR connector on the other end.





Do not allow contact between the common and the fixture's chassis ground. Grounding the common can cause a ground loop, and your fixture may perform erratically. Test cables with an ohm meter to verify correct polarity and to make sure the pins are not grounded or shorted to the shield or each other.

# **Fixture Linking**

You will need a serial data link to run light shows of one or more fixtures using a DMX controller or to run synchronized shows on two or more fixtures set to a master/slave operating mode. The combined number of channels required by all the fixtures on a serial data link determines the number of fixtures the data link can support.



Fixtures on a serial data link must be daisy chained in one single line. To comply with the EIA-485 standard, no more than 32 fixtures should be connected on one data link. Connecting more than 32 fixtures on one serial data link without the use of a DMX optically-isolated splitter may result in deterioration of the digital DMX signal.

Maximum recommended serial data link distance: 500 m (1640 ft)

Maximum recommended number of fixtures on a serial data link: 32

#### 3-Pin to 5-Pin Conversion Chart



If you use a controller with a 5-pin DMX output connector, you will need to use a 5-pin to 3-pin adapter. The chart below details a proper cable conversion:

3-PIN TO 5-PIN CONVERSION CHART

OT IN TO OT IN CONVENCION CHARLE			
Conductor	3-Pin Female (Output) 5-Pin Male (Inp		
Ground/Shield	Pin 1	Pin 1	
Data ( - ) signal	Pin 2	Pin 2	
Data ( + ) signal	Pin 3	Pin 3	
Not used		Pin 4	
Not used		Pin 5	

# Setting up a DMX Serial Data Link

- Connect the (male) 3-pin connector side of the DMX cable to the output (female) 3-pin connector of the controller.
- Connect the end of the cable coming from the controller which will have a (female) 3-pin connector to the input connector of the next fixture consisting of a (male) 3-pin connector.
- Then, proceed to connect from the output as stated above to the input of the following fixture and so

# Universal DMX Controller This drawing provides a general illustration of the DMX input/output panel of a lighting fixture.

Continue the link

# **Setting the Starting Address**

This DMX mode enables the use of a universal DMX controller device. Each fixture requires a start address from 1~512. A fixture requiring one or more channels for control begins to read the data on the channel indicated by the start address. For example, a fixture that uses six DMX channels and was addressed to start on DMX channel 100, would read data from channels: 100, 101, 102, 103, 104, and 105. Choose start addresses so that the channels used do not overlap, and note the start address selected for future reference.

If this is your first time addressing a fixture using the DMX control protocol, we suggest jumping to the "Appendix" section and reading the heading "DMX Primer". It contains very useful information that will help you understand its use.

# **General Troubleshooting**

SYMPTOM	Possible Cause(s)	Possible Action(s)	
Breaker/Fuse keeps blowing	Excessive circuit load	Check total load placed on the electrical circuit.	
	Short circuit along the power wires	Check for a short in the electrical wiring (internal and/or external)	
Device does not power up	No power	Check for power on power outlet	
	Loose power cord	Check power cord	
Fixture is not responding to DMX	Wrong DMX addressing	Check Control Panel and unit addressing	
	Damaged DMX cables	Check DMX cables	
	Wrong polarity settings on the controller	Check polarity switch settings on the controller	
	Loose DMX cables	Check cable connections	
	Faulty DMX interface	Replace DMX input	
	Faulty Main PCB	Replace Main PCB	
	Non DMX cables	Use only DMX compatible cables	
Loss of signal	Bouncing signals	Install terminator as suggested	
	Long cable / Low level signal	Install amplifier right after fixture with strong signal	
	Too many fixtures	• Install an optically coupled DMX splitter after unit #32	
	Interference from AC wires	<ul> <li>Keep DMX cables separated from power cables or black lights</li> </ul>	



If you still have a problem after trying the above solutions, please contact CHAUVET Technical Support.

## **Contact Us**

#### World Wide

**General Information** CHAUVET®

3000 North 29<sup>th</sup> Court Hollywood, FL 33020 voice: 954.929.1115 fax: 954.929.5560 toll free: 800.762.1084

Technical Support CHAUVET®

3000 North 29<sup>th</sup> Court Hollywood, FL 33020

voice: 954.929.1115 (Press 4)

fax: 954.929.5560 (Attention: Service)

World Wide Web www.chauvetlighting.com

## **Returns Procedure**

Returned merchandise must be sent prepaid and in the original packing; call tags will not be issued. Package must be clearly labeled with a Return Merchandize Authorization Number (RMA #). Products returned without the RMA # will be refused. Call CHAUVET® and request an RMA # prior to shipping the fixture. Be prepared to provide the model number, serial number and a brief description of the cause for the return. Be sure to pack fixture properly; any shipping damage resulting from inadequate packaging is the customer's responsibility. As a suggestion, proper UPS packing or double-boxing is always a safe method to use.

CHAUVET® reserves the right to use its own discretion to repair or replace product(s).



If you are given an RMA #, please include the following information on a piece of paper inside the box:

- 1) Your name
- 2) Your address
- 3) Your phone number
- 4) The RMA #
- 5) A brief description of the symptoms

## **Claims**

Damage incurred in shipping is the responsibility of the shipper; therefore, the damage must be reported to the carrier upon receipt of merchandise. It is the customer's responsibility to notify and submit claims with the shipper in the event that a fixture is damaged due to shipping. Any other claim for items such as missing component/part, damage not related to shipping, and concealed damage, must be made within seven (7) days of receiving merchandise.

# **Technical Specifications**

WEIGHT & DIMENSIONS Length	
POWER Switchable power	44 W (0.6 A) max, 1 A inrush 42 W (0.3 A) max, 0.8 A inrush
LIGHT SOURCE	1, 13 W (900 mA x4) 50,000 hrs
PHOTO OPTIC Luminance @ 1 m Beam Angle Field Angle.	22°
THERMAL Maximum ambient temperature	104° F (40° C)
ORDERING INFORMATION MiNWash <sup>TM</sup> RGBW	MINWASHRGBW
WARRANTY INFORMATION Warranty	2-year limited warranty